



**Firwin Corp.**, 1685 Flint Road, North York, ON M3J 2W8 Canada  
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## **FIRWIN CORP INSULATION PRODUCTS** **TERMS, CONDITIONS, & WARRANTY**

1. RETURN POLICY Unused items can be returned to Firwin for up to 30 days after receipt of parts. Firwin must be notified before returning the parts. Email Firwin at [firwin@firwin.com](mailto:firwin@firwin.com) for return instructions. Refunds will not be issued for parts returned to Firwin without notifying Firwin and getting return approval from Firwin. All return freight must be paid for by the customer.
2. FIRWIN CORP warrants its products to be free of defects in material and workmanship at the time of delivery. Our warranty is limited to the replacement of insulation product found to be defective within ninety [90] days from date of delivery. This warranty is only valid provided the product is used within the design and material limitations for the specific operating conditions, as agreed at the time the order is placed.
3. The warranty is subject to correct installation, regular scheduled inspection during the warranty period, and normal wear and tear.
4. Because of the wide variation of demands during use and operation of equipment onto which Firwin Insulation Products have been installed, which are totally outside the control of FIRWIN CORP, no expressed or implied warranty of the general or specific results apply to the performance of Firwin Insulation Products, nor is any responsibility or liability assumed by FIRWIN CORP with regards to any particular application. It is up to the Purchaser to establish whether their Vehicle or Equipment will be affected by installation of the Firwin Insulation Products prior to purchase.
5. The goods covered hereby shall be deemed finally inspected and accepted within ten [10] days of receipt thereof unless notice of a claim is given in writing to FIRWIN CORP within such time period. Shipping damage is the responsibility of the carrier.
6. The customer assumes risk of any Equipment Manufacturer's warranties being voided and/or diminished by reason of installation of FIRWIN WRAP.

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